# Digitizing Paper Forms with Mobile Technologies

## Paper forms are widely-used for data collection.



But accessing and analyzing data collected on paper is difficult.

## Manual data entry is time-consuming and error-prone.

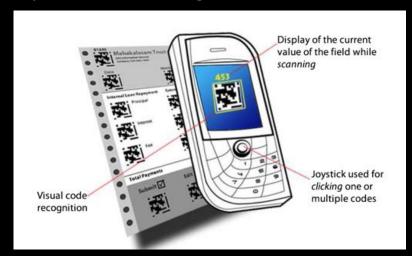


We need better ways to collect digital data from paper forms.

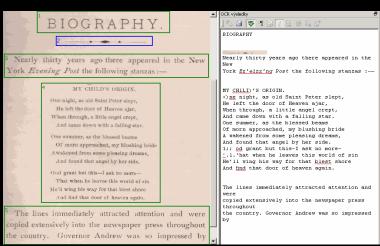
#### Prior Work



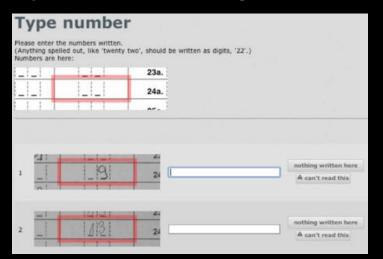
#### Optical Mark Recognition (OMR)



CAM [Parikh et al.]



#### Optical Character Recognition (OCR)



Shreddr/Captricity [Chen et al.]

#### Goal:

Design and build a mobile system to efficiently digitize data from paper forms.

#### Key idea:

Capture images of paper forms using the built-in camera on a mobile device.

Automatically interpret data using computer vision and machine-learning techniques.



#### Goal:

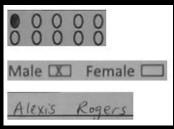
Design and build a mobile system to efficiently digitize data from paper forms.

#### Challenges:

Wide range of domains and applications



Variety of data types



Messy forms, varied lighting

			0000
	00000	00000	0000
	00000	PODOTO	0000
olio	60000	00000	0000
ose	99900	£00000	000
	20000	00000	000
	00000	00000	000
1000	00000	00000	000
B-Hib	00000	00000	000

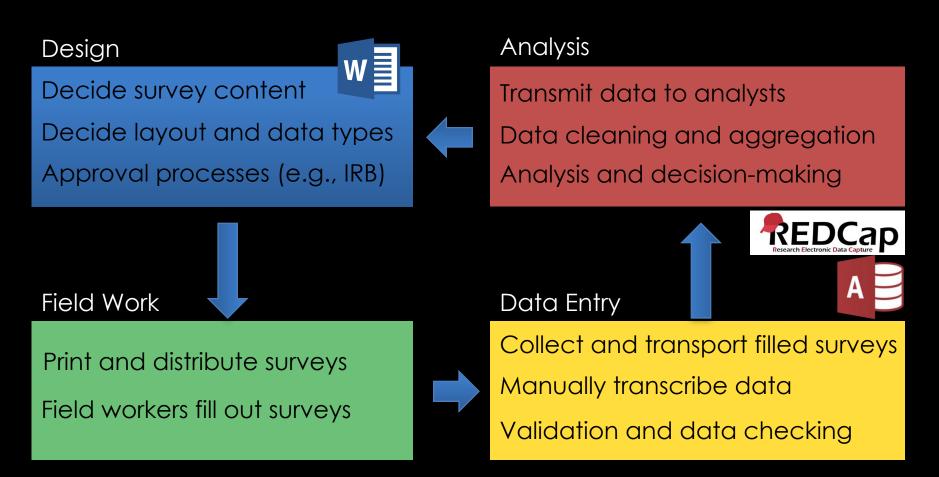
Human challenges

Limited connectivity, processing power



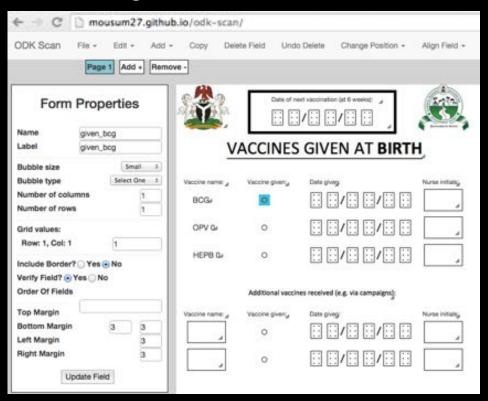
## Understanding paper-digital workflows in global development organizations.

Collected data from 23 development organizations in 16 countries.

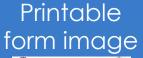


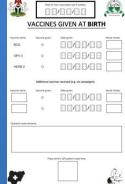
## Make it easy for people to create machine-readable paper forms

User designs form in browser



Automatically generate files





### Form description



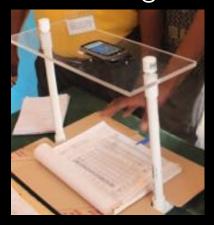
### Database table definition



### Editable digital form

end screen begin screen	ing	nextvaccin	ation_at6weeks_image0 a nextvaccination_at6weeks liven_image0 b bcg_dategiven	TRUE	
stri end screen begin screen rea stri	ing	nextvaccin	e nextvaccination_at6weeks		
end screen begin screen rea stri	id_only_	bcg_dateg	iven_image0	TRUE	
begin screen rea stri				TRUE	
rea				TRUE	
str				TRUE	
	ing	bcg_dateg	bcg dategiven		
end screen					
begin screen					
rea	d only	opv0_date	given_image0	TRUE	
stri	ing	opv0_date	g opv0_dategiven		
end screen	-				
begin screen					
rea	d_only_	hepb0_dat	tegiven_image0	TRUE	
stri	ing	hepb0_dat	hepb0_dategiven		
end screen					
begin screen					
rea	d_only_	given_add	tlvacc_2_image0	TRUE	
sel	ect one	given_add	t given addtivacc 2	TRUE	
end screen					
begin screen					
rea	d_only_	nurse_not	es_image0	TRUE	
stri	ing	nurse_not	e nurse_notes		
end screen					
begin screen					

### 1. Capture form image



## Algorithm for digitizing forms

3. Classify machinereadable data types.



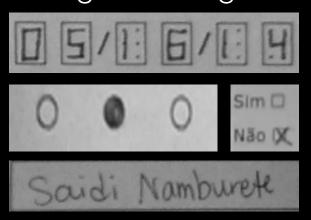




5. Save and visualize data.



2. Align and segment image.



4. (Optionally) transcribe text

即中華	0	4 1	12:53
ODK Collect > repo	rt, card		6
Name:			
Saidi	Namb	wet	e
			-

6. Sync with server.



#### **Technical Evaluation**

#### Classification accuracy:

Bubbles: >99%

Checkboxes: > 99%

Numbers: >99%



#### Data Transcription:

>10% faster with image snippets

#### Pilot Test:

Digitize clinics' vaccine statistics with >99% accuracy in 30 seconds.



## Field Deployment: Tracking health worker usage of medical supplies in Mozambique

Community health workers provide essential services to rural communities.

Health workers need a reliable supply of medicines.



#### Challenges:

No standardized resupply process.

No system for health workers to track their supply usage.

No system for collecting and reporting usage data.

## Field Deployment: Tracking health worker usage of medical supplies in Mozambique

Health workers collect supplies and paper forms.



Health workers dispense supplies to patients and fill out the form.



The supervisor digitizes the forms and transmits the data.



Health workers bring completed forms to their supervisor.

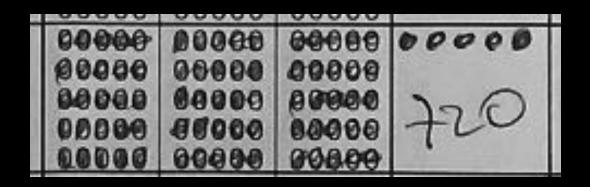
	Medicina	Stock no Inicio do Mês (incl. Kit C) Comprimidos	Total Recebido no Més Comprimi dos	Número de Tratamentos Usados	Total Tratamentos Usado	Inventário no Fim do Mês Comprimidos
()	6 meses à 35 meses (6x1 Tratamentos AL)			00000 00000 00000 00000 00000 00000 0000		

## Field Deployment: Tracking health worker usage of medical supplies in Mozambique

- Four-month deployment
- Two districts, 45 health workers
- 16 different medical supplies

#### Results

Data entry accuracy > 98% for all data types.



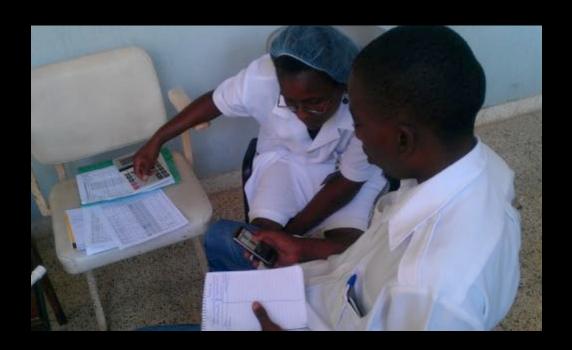
### The system made it easier to track supplies

"This form provides the information all in one place. It is very useful for me. I can just see the form and know what happened. Before, I would have to go to different data sources to confirm everything."



### The system improved efficiency

"Using [the system] it is quicker to send the data to anywhere. When I have written data, I need to write everything down, then take it for [an approval] signature, then find transport to send that information to [the provincial office]. It can take days to do that."



#### Broader Impact



Track student attendance at 300 schools in Kyrgyzstan.



Digitizing patient records in Zambia for the "Better Immunization Data" initiative.



Digitizing patient registers at health camps in Nigeria.

#### Summary:

Paper forms are widely used for data collection. We need better ways to digitize data from paper.

### This project:

- 1. Formative study to better understand paperdigital workflows in global development.
- 2. A new mobile system that efficiently digitizes data from paper forms.
- 3. Deployments to evaluate the system with health workers in Mozambique.
- 4. Artifact ODK Scan: Enables broader impact.